E.1 *Reliability*

Software Reliability is the probability of failure-free software operation for a specified period of time in a specified environment , and this attribute is very important for this software as it is related to the health of people , during this rasd we will demonstrate that in some cases we will send more than one request to be sure that these request reached the correct destination and they started taking an action.

E.2 *Availability*

Availability is defined as the probability that the system is operating properly when it is requested for use. As described before in the Reliability section (E.1) , that our system will be able to monitor health conditions . so our system will be available 24 hours 7 days a week.

E.3 *Security*

Access to Data4Help is restricted by passwords with the support of User Manager. You can define the roles to control any third party. Besides, sensitive information can be viewed, printed or changed only by using an admin password.

E.4 *Maintainability*

Maintainability incorporates such concepts as changeability, modularity, understandability, testability, and reusability. As the system may need a lot of modification through the time because of the changing in the people life and attitudes , all our software is commented in a very simple way that can be understood easily , also a good documentation is delivered explaining every function and its job clearly .

E.5 *Portability*

This version of application will work on android phones , but the third party can use the web site from any device , in a next version we will implement a version for apple products .